

Pre-bid Queries [RFP Reference No: BDA/2025-26/SE0072]

Sl. No.	Tender Document Reference	Section Name and Page No	Clause Description	Change Requested/ Clarification required	Response
1	IT Operation Hub.docx	Section 5 SCOPE OF SERVICE. Page No: 24	5 × Rack-mount servers, each with minimum 16 cores, 16 GB RAM, dual power supply.	Minimum RAM for 16 Core server would be 128 GB. But it is mentioned in the document as 16 Core with 16 GB of RAM. Kindly check.	Requirement is updated. Minimum requirement is 16Core 64 GB. However Vendor is free to propose more as per the latest trends.
2	IT Operation Hub.docx	Section 5 SCOPE OF SERVICE. Page No: 25	Milestone for Implementation of Project. Commissioning of the DC Site – 30 days	Timelines provided for Commissioning of DC site is very less. Kindly increase the timeframe to 60 days.	No Change
3	IT Operation Hub.docx	Section 5 SCOPE OF SERVICE. Page No: 25	Warranty & Support 3 years comprehensive warranty on all hardware.	Tender document does not have any citation regarding the AMC of the DC Site. Warranty period of 3 years is mentioned only on the Hardware. Kindly confirm whether AMC for the DC site is in scope of this tender which must be provided by the implementing partner, or separate tender will be called for AMC.	AMC will be decided after DC is live. Vendor may need to provide training to BDA IT team
4	IT Operation Hub.docx	Section 5 SCOPE OF SERVICE. Page No: 24	Enterprise-class, compatible with virtualization.	Kindly confirm whether the actual Server virtualization is required or just virtualization compatibility is sufficient.	Server Virtualization is preferred

5	IT Operation Hub.docx	3.6. SELECTION OF SERVICE PROVIDER Page No 21	The BDA may award LoA to L2 bidder subject to his willingness to match the financial quote as submitted by the L1 bidder and meeting all the terms and conditions of the RFP	As per KPP Portal, there is no option to award the tender to L2 bidder. As per the Finance Department circular cited in the KPP Portal, tender must be awarded to L1 bidder only. Kindly confirm.	Correct. Tender is based on QCBS system. Please refer to section 3 for detailed evaluation methodology.
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